



Code of Conduct Policy

Erin Mills Tennis Club is a member's only Tennis club that aims to build an exciting, inclusive and friendly environment for everyone both on and off the courts. Respect, tolerance and sportsmanship for all members are our cornerstone principals.

1. Erin Mills Tennis Club commits all members to adhere to the following:

- Treat all fellow members, guests, visitors and dignitaries with respect
- Harassment of any kind including verbal, physical or emotional is prohibited
- Do not use any form of profanity or inappropriate language
- Bullying and intimidation will not be tolerated
- Exercise due care with all facilities and equipment in use
- Act ethically and honestly during all group interactions
- Treat all Erin Mills Tennis Club information with confidentiality

2. Board Members (Directors) are also required to:

- Respect confidentiality of all information received in the course of Erin Mills Tennis Club activities
- Represent the best interest of the Erin Mills Tennis Club
- Declare potential conflicts of interest
- Not make any public statements on behalf of Erin Mills Tennis Club without Board approval
- At all times act in the best interests of Erin Mills Tennis Club
- Act in a fiscally responsible manner in all Erin Mills Tennis Club decisions

3. Discipline and Complaint Resolution

All complaints against any member of Erin Mills Tennis Club including visitors and guests of members, who you believe have violated the Code of Conduct, should be directed in writing (or email) to the President, VP and Secretary of Erin Mills Tennis Club

(president@erinmillstennis.ca, secretary@erinmillstennis.ca and vicepresident@erinmillstennis.ca). You also may notify any member of the Board in person where applicable who will take your concerns in writing and forward to the President.

Any violation of the Code of Conduct may be subject to disciplinary actions. The President will discuss the matter with the Board members and their decision will be rendered upon the offending member in writing (email). The decision may include but is not limited to:

- Corrective warning
- Suspension of membership
- Termination of membership

The Board of Directors decision on all matters of discipline or policy are considered final.

March 27, 2025