



Fostering a healthier lifestyle through Tennis

Frequently Asked Questions



1. **How do I register as a new member?**
 - a. <http://erinmillstennis.ca/>

2. **What are the fees?**
 - a. The fees are published on the website.

3. **Is the membership fee refundable?**
 - a. No. The membership fee is not refundable under any circumstances.

4. **When will the courts open?**
 - a. The courts are being re-constructed by the City of Mississauga. Tentative opening date is May 10th, 2024.

5. **Do I need to book the courts?**
 - a. Yes. Once you are registered, you will be given access to the Jegysoft portal to book the courts.

6. **What happens if I book a court but cannot play?**
 - a. You will need to cancel the court on Jegysoft, per the booking procedures described there.

7. **Can I connect with other members to play?**
 - a. Yes. You will be able to advertise your profile on Jegysoft and connect with other members.

8. Can I bring a guest?

- a. No. Only members are allowed on the courts and at social events.

9. What's included in my membership?

- a. Free practice.
- b. Free clinics for Juniors, Beginners, Intermediate, Seniors.
- c. Free tennis games with other players.
- d. Club activities such as Round Robins, Tournaments, Leagues, Ladders... A minor fee will apply for Leagues and Tournaments (see below).
- e. Social events (see newsletter for details).

10. Where are the Programs and dates published?

- a. In the newsletter.

11. Will I be able to participate in Tournaments?

- a. Yes. You will be able to participate in Adult Tournaments at a cost of \$20 per member.

12. Will I be able to participate in House Leagues?

- a. Yes. You will be able to participate in House Leagues at a cost of \$15 per member.

13. What do I need to bring to play?

- a. A tennis racket and balls. For Round Robins, Leagues and Tournaments, balls are provided by the Club.

14. Do you provide free clinics?

- a. Yes. We provide free clinics for different levels (Junior, Beginner, Intermediate, Seniors).

15. Do you provide extra clinics at a cost?

- a. Yes. Please refer to the newsletter for details.

16. Do you provide racket stringing services?

- a. Yes. Please refer to the newsletter for details.

17. Do you offer Pickleball?

- a. No.

18. How do I share feedback and suggestions with the Club?

- a. Please email Inquiries@erinmillstennis.ca or attend the AGM (Annual General Meeting) in November.

19. Can I sign up as a volunteer to help the Club?

- a. Yes. Volunteers are welcome to ensure we have enough resources to run the Club efficiently. Please contact Inquiries@erinmillstennis.ca.

20. Any additional questions?

- a. Please email Inquiries@erinmillstennis.ca.

